

Stirling Fire Protection Ltd.

Terms and Conditions

General:

The terms and conditions described in this document apply to each and every sale and service from Stirling Fire Protection Ltd (referred to as SFP Ltd). Including telephone, website and in person orders.

All purchases made from SFP Ltd. are subject to the terms and conditions detailed here unless specified in writing by an authorised representative of SFP Ltd.

Each and every order received by SFP Ltd., is deemed as an acceptance of these Terms and Conditions which will govern each and every sale/contract made or entered into by SFP Ltd. as a supplier.

SFP Ltd. reserves the right to make amendments to these terms and conditions at any time. A copy of the current Terms and Conditions are available from the address below or at www.stirlingfire.com

Company information:	Stirling Fire Protection Ltd. S F P Ltd
Company Reg No:	SC 263934
Trading Address:	Unit 43 Stirling Enterprise Park Stirling FK7 7RP

Pricing:

Published prices do not include VAT, or any other applicable sales tax or duty: all of which may be added to the net price of goods where applicable. All prices are quoted in UK pounds (£) sterling and payment should be made in this currency.

Quotation request:

Only written quotations signed by a Director of SFP Ltd are valid. All quotations are valid for a period of 30 (thirty) days from date of issue unless otherwise stated. Quotations are only valid for one order and subsequent invoices for the same products will be charged at prevailing prices.

Ordering:

Orders from customers can be accepted in person, by telephone and email. All orders should be accompanied by an official purchase order which will be requested at the time of ordering. If no purchase order is supplied by the customer, the name of the person placing the order will be accepted as a purchase order. Responsibility for providing a purchase order rests solely with the Customer. SFP Ltd. accepts no liability for goods ordered without a written purchase order.

Product & Information Alterations

SFP Ltd reserves the right to make alterations to or withdraw products without notice or liability. SFP Ltd reserves the right to substitute materials of a similar or equivalent nature.

Warranties

The warranties offered on products sold by SFP Ltd vary according to the product. Please ask for more information when ordering. All warranties are subject to compliance with the manufacturer's standard operating and maintenance instructions. The one year warrantee on new extinguishers is changed to five years whilst maintained by SFP Ltd in accordance with BS 5306 pt3.

VAT

VAT is not included in quoted prices and will be charged at the current rate when invoiced.

Payment Terms

Authorised credit accounts terms are strictly 30 days net from date of invoice. An official invoice will be sent once goods are delivered or service completed. If any sum payable is not paid when due, that sum will bear interest from the due date until such time as the payment is made in full (in cash or cleared funds). All credit accounts are subject to approval by Company Directors and SFP Ltd who also reserve the right to refuse credit accounts. All credit accounts may be submitted for third party verification and approval. None account customers payment must be paid at the time of order or service. All prices and payment are to be in UK £ Sterling. Any invoice queries must be made within 7 days of receipt to the above address.

Return of Goods

Goods that have been ordered in error by the customer may be subject to a 15% restocking charge. If the goods were a **special order** and are not a standard stocked item they will be subject to a 25% restocking charge if agreed by SFP Ltd that the goods may be returned. All goods returned must be in the original packaging and in good order suitable for resale. All refunds will be by a credit to your account within 30 days of return. Delivered goods must be inspected and any claim for damage or deficiency made within 7 days.

Transfer of Ownership

Notwithstanding delivery and the passing of risk, property and title of goods shall remain with the SFP Ltd until payment in full has been received by SFP Ltd. Any equipment on loan must be returned in the condition as when supplied, any refills required or equipment lost will be charged at current prices.